FIGHT CANCER WITH
MEMORIAL CANCER INSTITUTE ON YOUR SIDE

STRONGER THAN CANCER





You're Stronger with Memorial Cancer Institute

When being strong is your only option, Memorial Cancer Institute is on your side.

Memorial Cancer Institute is taking cancer care to the next level. We are expanding our expertise, improving outcomes and enhancing the patient experience. We call that kind of service The Memorial Experience. And The Memorial Experience is different from other cancer centers'. With more than 4,300 new cancer patients a year and thousands more in follow-up, Memorial Cancer Institute is the fifth-largest cancer center in Florida.

At Memorial Cancer Institute, you'll find:

A multidisciplinary approach — During your first appointment here, you'll meet with our team of physicians, each with a different specialty to help diagnose or treat cancer. Then, we hold weekly tumor boards, specific to the type of cancer involved. These are meetings in which every team member discusses the best care for each patient.

Accessibility — One phone number connects you to all the resources of Memorial Cancer Institute, where you'll get personalized attention from our entire team. We will always return your calls and emails, and make time to see you whenever you need answers.

Integrated medicine — We care for people, not a diagnosis. Our program includes therapies such as acupuncture and massage, as well as supportive oncology services, such as pain management, counseling and nutrition.

Clinical trials and research — By participating in clinical research, we're able to offer access to many of the newest and most innovative treatments available. We are leaders in clinical research in Florida. (See sidebar for more information.)

Genetics program — We can determine your risk of developing cancer, counsel you and your family about certain genetic malignancies, and take steps toward prevention, diagnosis or therapy.

Imaging services — Leading-edge technology, combined with the skills of our highly experienced radiologists, means we get the right images the first time. Our radiologists are specialty-trained and -certified.

The resources of a large public healthcare system — We're here for you with education and information. And we never refuse care based on a patient's ability to pay.

Find the strength you need to fight cancer with Memorial Cancer Institute. Call 954-265-HEAL (4325) for answers or an appointment.

Sincerely,

Maggie Wiegandt, MBA
Vice President of Oncology Services
Memorial Healthcare System

Luis E. Raez, MD, FACP, FCCP
Medical Director
Memorial Cancer Institute

MEMORIAL CANCER INSTITUTE'S CLINICAL RESEARCH

Clinical research brings you the most innovative medicines and treatments available today. Memorial Cancer Institute has alliances and partnerships with some of the world's leading cancer researchers. They can give you access to the latest breakthroughs in cancer care — some that aren't available anywhere else in South Florida.

Alliance for Clinical Trials in Oncology

MAYO CLINIC

SCRI Sarah Cannon Research Institute

TRIO Translational Research in Oncology

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Memorial Cancer Institute is accredited by:

Commission on Cancer® Accredited Program | ACR American College of Radiology | AJCC American Joint Committee on Cancer | NAPBC National Accreditation Program for Breast Centers Accredited Breast Center

Look for the Patient Navigator Compass

Cancer is challenging enough — why also navigate a complicated treatment process on your own? Memorial Cancer Institute has patient navigators in all of our core programs to help you arrange appointments, coordinate your care among doctors of different specialties, find transportation, work with insurance companies, and more. Look for the Patient Navigator Compass throughout this book for more information on how navigators can help you.

On the Forefront of Lung Cancer Treatment

AS A LUNG CANCER CENTER OF EXCELLENCE

For lung cancer, you need the area's leading experts on your side. Memorial Cancer Institute's team is highly trained in the prevention, diagnosis and treatment of lung cancer. With dedicated surgeons, medical oncologists, nuclear medicine radiologists and radiation oncologists, you'll find the strength you need to fight lung cancer.

Clinical Research

With access to a broad spectrum of clinical trials, Memorial Cancer Institute offers you new treatments for lung cancer not readily available in South Florida. Our list of active studies changes regularly, and offers access to promising new medications. Your Memorial lung cancer team will help determine if a clinical trial is right for you.

Affiliations

Our physicians are leaders in the International Association for the Study of Lung Cancer (IASLC), the largest lung cancer society in the world. We're also members of the Addario Lung Cancer Medical Institute (ALCMI), an exclusive lung cancer research organization with selective membership — in fact, Memorial Cancer Institute is one of only 14 cancer centers in the United States to participate. In 2014, Memorial Cancer Institute was designated a Lung Cancer Center of Excellence by Bonnie Addario Lung Cancer Foundation (BALCF) and as a Lung Cancer Screening Center of Excellence by the Lung Cancer Alliance (LCA).

A Free or Low-Cost Screening Could Save Your Life

A fast, simple and painless CT scan can help detect lung cancer early in high-risk patients. The screening is free of charge for patients within Memorial Health Network, and only $99 if your insurance doesn't cover it.

AFFILIATIONS

IASLC
International Association for the Study of Lung Cancer

ALCMI
'al-kə-mē
ADDARIO LUNG CANCER MEDICAL INSTITUTE

If you are currently a smoker or have a history of smoking, call 954-844-8334 to see if you qualify for CT lung screening.



Memorial Cancer Institute was designated a Lung Cancer Center of Excellence in 2014.

Your physician can help determine if you meet high-risk criteria.

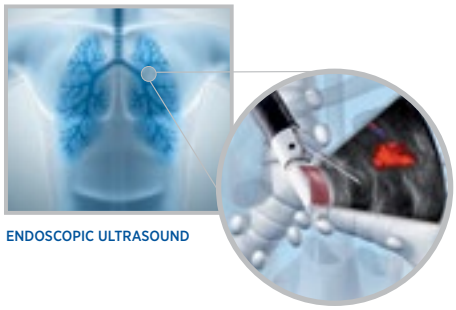
Early detection is crucial in the fight against lung cancer. If your results are positive, you will have the strength of Memorial Cancer Institute on your side.

Diagnosis and Staging

Memorial Cancer Institute's radiologists have advanced positron emission tomography (PET) scanners for lung cancer diagnosis and staging (determining how much cancer is in the body and where it is located). Memorial Cancer Institute's thoracic surgery team also is expert in a host of minimally invasive procedures for lung cancer diagnosis and staging, such as navigational bronchoscopy, EBAS and endoscopic ultrasounds (EUS).

Thoracic Surgery

From minimally invasive procedures to video- and robot-assisted techniques (such as VATS and da Vinci®) and complex operations, Memorial Cancer Institute's thoracic surgery team offers comprehensive lung cancer treatment. Our expert team consistently earns rankings in the top 25 percent from the Society of Thoracic Surgeons' national voluntary database.



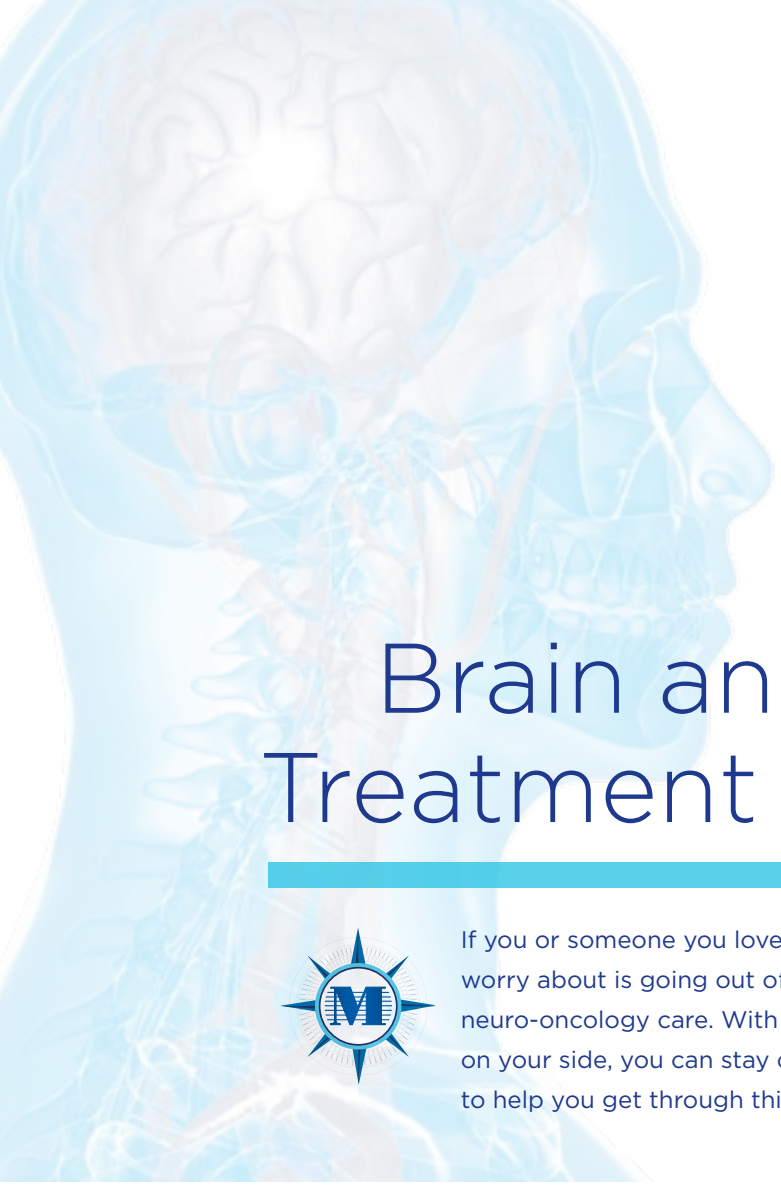
ENDOSCOPIC ULTRASOUND

LUNG CANCER PREVENTION

Memorial Cancer Institute's smoking cessation program offers free assistance to South Broward residents with one-on-one counseling, group counseling and medication support. The program is provided in conjunction with Nova Southeastern University. Call 954-265-HEAL (4325) to learn more or to enroll.

Memorial Cancer Institute performs some of the most advanced brain surgeries in Broward County.





Brain and Spinal Tumor Treatment Close to Home

If you or someone you love faces a brain or spinal tumor, the last thing you need to worry about is going out of town for treatment. You don't have to travel for world-class neuro-oncology care. With Memorial Cancer Institute's brain and spinal tumor program on your side, you can stay close to home — and close to the support systems you need to help you get through this challenging time.

A Multidisciplinary Team

Memorial Cancer Institute offers a multidisciplinary approach to brain and spinal tumor treatment. We know that a brain cancer diagnosis can be frightening. That's why our patient navigators help you through the whole process of diagnosis, treatment and recovery. Our dedicated neuro-oncology team includes highly skilled and experienced neurosurgeons, neuropathologists, neuroradiologists, neurointerventional radiologists, radiation oncologists and medical oncologists. And our pediatric oncology team at Joe DiMaggio Children's Hospital offers solid expertise in therapy for children's brain tumors.

Clinical Research

Memorial Cancer Institute's access to the latest research and clinical trials brings you more treatment options. These include several new therapies that are showing promising results with difficult-to-treat tumors — as well as some new treatments you won't find anywhere else in South Florida. Your Memorial Cancer Institute neuro-oncology team will help determine if there's a clinical trial that works with your treatment plan.

Technology

Memorial Cancer Institute is committed to leading the way with the most technologically advanced cancer diagnoses and treatment tools available. With the CyberKnife® radiosurgery system, your Memorial Cancer Institute team can treat many brain or spinal tumors — even inoperable tumors — without any cutting, pain or recovery time. And CyberKnife® doesn't require uncomfortable metal immobilizers used in other radiation therapies. Memorial Cancer Institute's radiation oncology team has more CyberKnife® experience than any other cancer treatment center in South Florida.

Neurosurgery

Memorial Cancer Institute has a team of neurosurgeons who only care for cancer patients. Our neurosurgeons are expertly trained to treat even the most complex cases. You can find the highest standards of care and the most innovative treatment options right here in our community. We perform some of the most advanced procedures you'll find in Broward County — procedures that can mean the difference between losing and saving brain function.

Broward County's Only Bone Marrow Transplant (BMT) Program

Memorial Cancer Institute's Blood and Marrow Transplant program is a South Florida leader in the field. We're the only center in Broward County to perform all kinds of transplants: allogeneic or unrelated, and autologous. We offer blood cancer patients a chance for long-term remission, without having to travel out of South Florida. We even offer outpatient transplant procedures for some patients. If you or someone you love has leukemia, lymphoma or multiple myeloma, you need the strength of Memorial Cancer Institute on your side.



A Multidisciplinary Team

Our hematologists and oncologists were trained at the nation's leading cancer centers, including Fred Hutchinson Cancer Research Center, Harvard, Strong Memorial Hospital and Mount Sinai Medical Center. Our nurses and dedicated transplant coordinators, who care for you throughout the entire transplant process, are oncology- and BMT-certified.

Your transplant team will also include your referring physician or primary oncologist, who will partner with Memorial Cancer Institute's providers to provide you the most effective pre- and post-transplant care.

The Bone Marrow Transplant (BMT) Tower

The BMT tower at Memorial Hospital West represents a $45 million investment in advanced treatment of patients with blood and bone cancers. Each of the 40 private rooms is equipped with a continuous monitoring system and accommodations for a caregiver — so your loved ones can stay by your side throughout your stay.

Memorial Cancer Institute's BMT Program is the only provider in Broward or Palm Beach counties offering extracorporeal photopheresis.



TREATMENT FOR GRAFT-VERSUS-HOST DISEASE

You may have heard of blood or bone marrow recipients developing graft-versus-host disease. While your transplant team takes every measure to prevent it, this is a common complication of transplant. At Memorial Cancer Institute's BMT program, we offer an outpatient treatment to effectively treat graft-versus-host-disease. We are the only provider in Broward or Palm Beach counties offering this treatment.

Gastrointestinal (GI) Oncology and Pancreaticobiliary Center



Memorial Cancer Institute offers comprehensive treatment for gastrointestinal cancers. These include cancers of the anus, the bile duct, colon, esophagus, liver, pancreas, rectum, small bowel and stomach. We take a multidisciplinary approach to GI cancer, and customize each course of diagnosis and treatment to your needs. With a team of highly skilled and compassionate physicians, nurses and navigators, combined with advanced technology, Memorial Cancer Institute is a comprehensive GI cancer clinic right here in Broward County.

Diagnosis and Staging

Memorial Cancer Institute uses a variety of world-class diagnostic methods to quickly and accurately detect cancer. From colonoscopies to advanced procedures like endoscopic ultrasounds (EUS) and the technologically advanced SpyGlass™ technique, Memorial Cancer Institute's physicians are experts in cancer diagnosis and staging (determining how much cancer is in the body and where it is located). Imaging studies include PET scan and US/CT-guided needle biopsy/catheter placement.

Surgery

Memorial Cancer Institute's GI surgery treatments include standard, laparoscopic and robotic (da Vinci®) procedures. We are highly experienced in the Whipple procedure for removing pancreatic cancers. Our surgeons and radiologists also provide innovative treatments for inoperable liver cancers: chemoembolizations, radiofrequency ablation (RFA) and Yttrium-90 microspheres.

Clinical Trials

We offer clinical trials to ensure you have access to the latest innovations in cancer treatment, including new medicines for all the different GI malignancies. Your Memorial Cancer Institute team will help determine if there's a clinical trial that works with your treatment plan.

PANCREATICOBILIARY CENTER AT MEMORIAL CANCER INSTITUTE

Patients with pancreatic and biliary duct disease are stronger with Memorial Cancer Institute on their side. As a well-recognized and comprehensive treatment program, the Pancreaticobiliary Center at Memorial Cancer Institute provides customized, multidisciplinary care. Our team offers the most up-to-date diagnostic and treatment options, including minimally invasive techniques that help make your recovery faster.

Leading the Way in Urologic Cancer Treatment

Memorial Cancer Institute's Division of Urology is led by renowned authorities in prostate cancer, bladder cancer, kidney cancer and other urologic conditions. Your multidisciplinary care team includes medical oncologists, pathologists, radiation oncologists and a fellowship-trained urologic surgeon.

Prostate Cancer

Memorial Cancer Institute's approach to diagnosing and treating the number-one cancer affecting men is multidisciplinary and personalized. Your multidisciplinary care team will work with you to carefully consider all options and weigh the benefits versus the risks and side effects of each treatment.

Memorial Cancer Institute offers a variety of tests, procedures and treatment options for men with prostate cancer, including:

- Active surveillance
- Office-based prostate biopsies
- Prostate-specific antigen (PSA) test
- Periprostatic nerve block
- Radical prostatectomies
- Transurethral resection of the prostate (TURP)

Bladder Cancer

Timing and judgment are keys to effectively diagnosing and treating bladder cancer. Bladder cancer can range from benign and nonthreatening to aggressive and threatening. That's when having Memorial Cancer Institute's multidisciplinary team of experts on your side gives you strength.

Memorial Cancer Institute performs a variety of complex surgical procedures and innovative treatments for bladder cancer, including:

- Intravesical therapy
- Radical cystectomy
- Transurethral resection for bladder tumors (TURBT)

Kidney Cancer

Depending on the type of kidney cancer you have, your multidisciplinary team may use any combination of these treatments:

- Surgery
- Ablation and other local therapies
- Active surveillance
- Radiation therapy
- Targeted therapy
- Immunotherapy (biologic therapy)
- Chemotherapy

Memorial Cancer Institute specializes in the surgical treatment of kidney cancer. One of our surgical oncologists revolutionized kidney surgery by developing a technique to remove large kidney tumors with minimal risk.

Memorial Cancer Institute pioneered the use of the flexible cystoscope, a patient-friendly way to examine the inside of the bladder and urethra using a fine, flexible fiberoptic tube with a light and tiny camera at the end. The test helps physicians detect potential problems of the bladder wall, as well as problems in the prostate.

The Breast Cancer Center

Early screening, intervention and understanding are the keys to battling breast cancer. Memorial Cancer Institute's breast cancer program has long been one of Florida's breast cancer leaders — and now, with a new, dedicated Breast Cancer Center, we offer a comprehensive clinic for preventing, diagnosing, treating and surviving breast cancer. As one of the largest providers of breast services in the state, we have developed a multidisciplinary team of professionals to manage each aspect of care from diagnosis to treatment and survivorship.

FLAGSHIP BREAST CENTER

Thanks to the large number of physicians who, motivated by the prestige of our services, refer patients to us for diagnosis and therapy, Memorial Cancer Institute has the second-largest breast cancer program in Florida. New in 2015, Memorial Cancer Institute's Breast Center combines medical, surgical and radiation oncology services, so all your appointments are in one place. This means you spend less time driving and more time taking care of yourself. Our entire medical team is dedicated solely to breast care — so they're experts in caring for patients just like you.



Breast Cancer Navigator

Our breast cancer navigator is with you every step of the way, helping you with whatever you need. From getting your medical records to the right place to scheduling all your appointments, you'll be stronger with Memorial's breast cancer navigator on your side.

Affiliations and Accreditations

Memorial's Breast Cancer program is accredited by the National Accreditation Program for Breast Cancers (NAPBC) and by the American College of Surgeons' Commission on Cancer. We are also members of the National Consortium of Breast Centers.

Research and Clinical Trials

Clinical research is the cornerstone of an outstanding oncology program. Memorial Cancer Institute has established research relationships with national leaders to provide you the newest and most innovative approaches.

Our affiliations include:

- UCLA's Dennis Slamon, MD, and the Jonsson Comprehensive Cancer Center's research program
- Sarah Cannon Research Institute in Nashville, Tennessee
- NCI's research network, Alliance
- Academic and Community Cancer Research United (ACCRU) at Mayo Clinic
- National and international pharmaceutical companies involved in developing new cancer medications

Several new breast cancer medications were researched at our cancer center before they received FDA approval. Your Memorial breast cancer team will help determine if a clinical trial should be part of your cancer treatment plan.

Women's Imaging

We are also committed to finding improved approaches in breast cancer screening and detection. Memorial's Women's Imaging Center was the first site in Florida approved to participate in research of revolutionary 3-D mammography. This leading-edge breast imaging technology is setting a new, higher standard for breast imaging, and Memorial Cancer Institute is considered a national expert in its use.

With a focus on early detection and prevention, the Women's Imaging Center has an impressive team of dedicated breast radiologists who are highly experienced in mammography and other diagnostic technologies. This means you receive accurate images the first time, and results delivered quickly and compassionately.

Genetics Program

If you have a higher-than-average risk of developing breast cancer, we offer strategies to reduce your risk and monitoring based on your medical and family history. We also offer genetic testing and breast cancer prevention counseling.

Image Recovery

Our unique Image Recovery Center®, a spa-like retreat from the clinical world of cancer, focuses on building your morale and self-esteem.



We're here to help you look and feel your best — because when you feel better about yourself, you're stronger in your fight against cancer.

Our supportive services include:

- Hair care (haircuts and styling, wigs and hair preservation during chemotherapy)
- Nail care (manicures, pedicures and side-effect management)
- Post-surgery clothing
- Scarves
- Professional and certified prosthesis fitters
- Lymphedema sleeves in bright colors and dressy fabrics
- Organic products
- Literature on diet, exercise and "living through it"

Our facilities offer you comfort, privacy, intimacy and support in an environment that is calm, conducive to healing, comforting and fun — all while surrounding you with the strength of others who have a personal connection and commitment to healing and survival.

If you would like to schedule a mammogram at one of Memorial's Women's Imaging Centers, please call 954-276-5595.

Memorial's Women's Imaging Center was the
first site in Florida approved to participate in
research of revolutionary 3-D mammography.
This leading-edge breast imaging technology
is setting a new, higher standard

WESTERN MEDICINE WITH EASTERN INFLUENCES

We maintain a holistic approach and an open mind to combine a variety of methods in your care. We offer integrative medicine, massage, acupuncture, herbal consultation, meditation and palliation.

NEXT STEPS: SURVIVORSHIP

Returning to normal life after treatment is difficult for many breast cancer survivors. Our Next Steps program helps with education and counseling to make your transition easier. We've also embraced the survivorship training and rehabilitation (STAR) program to include the art of rehabilitation into your care. Developed by a Harvard-trained physician and breast cancer survivor, STAR combines pre-rehabilitation assessments and rehabilitation services throughout your care. This means we don't wait until after treatment to start rehabilitation. We have 200 staff members trained in STAR.

Strong Clinical Research
and Clinical Trials for Every Patient



At Memorial Healthcare System's Office of Human Research, we believe that research transforms hope into reality. We strive to give you new hope by offering the chance to participate in carefully selected clinical or research trials. Our mission is to offer the option to participate in a research study to every patient who visits Memorial Cancer Institute and to enable all Memorial physicians to perform research.

Active Studies

Memorial Cancer Institute has an average of 50 different cancer studies that new patients can join at any given time. Your Memorial Cancer Institute multidisciplinary care team will help determine if any of them are right for you. Our alliances and affiliations include:

- The Alliance for Clinical Trials in Oncology, sponsored by the National Cancer Institute
- Addario Lung Cancer Medical Institute (ALCMI)
- Translational Research in Oncology (TRIO), affiliated with UCLA
- Sarah Cannon Research Institute
- Mayo Clinic (ACCRU)
- Vaccine and Gene Therapy Institute of Florida (VGTI)

We also provide access to pharmaceutical company research that brings the newest cancer medications to our patients. Through our participation in clinical trials, Memorial Cancer Institute has contributed to the development and approval of several important medications that have advanced the care of cancer patients everywhere.

The strength of Memorial Cancer Institute's

research transforms hope into reality.



BENEFITS OF RESEARCH AT MEMORIAL CANCER INSTITUTE

You don't have to visit a large, university-based health system to find access to clinical research. Research and clinical trials keep Memorial Cancer Institute on the leading edge of treatment. They allow us to offer you the latest and most innovative care. As part of Memorial Healthcare System, Memorial Cancer Institute offers you several benefits in terms of research:

RESOURCES

Unlike smaller practices, we have the staffing, facilities and infrastructure to offer the latest therapies and leading-edge research.

EMERGENCY USE AND COMPASSIONATE RESEARCH

When you have exhausted other options, we can get FDA approval to use certain medications that aren't funded for studies but that have been shown effective.

SPEED

We cut through the bureaucratic red tape of academic hospitals and get things done almost immediately, so you start treatment sooner.

The Latest Advancements in Radiation Oncology

Memorial Cancer Institute's radiation oncologists are highly trained and experienced physicians. We offer a variety of different radiation technologies, so we can find the right treatment for your particular cancer. You'll be stronger in your fight against cancer with Memorial's radiation oncologists on your side.

Easy and Speedy Appointments

Our patient navigators are on your side, ensuring you get the appointments you need right away. We can often schedule same-day consultations.

A Team Effort

Memorial Cancer Institute's practice of multidisciplinary care takes on even greater meaning in terms of radiation oncology. Your referring primary care and specialty physicians are integral to the treatment team. From the initial decision to use radiation to the completion of treatment, we communicate with all your doctors throughout the entire process.

Radiation oncologists attend every Memorial Cancer Institute tumor board, because 60 to 70 percent of all cancer patients require radiation. Radiation can also be used to improve your quality of life while you undergo other types of treatment.

Children with cancer also have the strength of Memorial Cancer Institute on their side. We're the only Broward County radiation oncology center treating pediatric patients.

60% to 70% of all cancer patients require radiation.

A Multidisciplinary Team

Memorial Cancer Institute's radiation therapy treatment team includes board-certified, fellowship-trained radiation oncologists whose level of training and specialization is above and beyond area standards. We realize that complex treatment plans require an entire team of specialists — which is why whenever it is open, our radiation therapy department is staffed with physicians, nurses, dosimetrists and physicists.

Technology and Experience

As an American College of Radiology-accredited site, we maintain the highest levels of quality and safety. Because of our quality assurance and technical expertise, we are credentialed to participate in a wide spectrum of clinical trials.

Today's advanced radiation technologies offer you more effective, less-invasive options, with fewer side effects and faster recovery times. Memorial Cancer Institute's treatment modalities include:

- Brachytherapy
- CyberKnife® radiosurgery
- Image-guided radiation therapy (IGRT)
- Intensity-modulated radiation therapy (IMRT)
- RapidArc® radiation therapy
- Yttrium-90 microspheres

Physicians are on-site whenever Memorial Cancer Institute's radiation therapy department is open.







CYBERKNIFE® ROBOTIC RADIOSURGERY

CyberKnife® is like surgery — except with no cutting, scarring, pain or recovery time. Memorial's level of experience and expertise with CyberKnife® technology is unsurpassed in the area. We have treated so many patients and different types of tumors with CyberKnife®, the manufacturer selected Memorial Cancer Institute as a demonstration site for training others from Central and South America.

CyberKnife® applications continue to expand. We recently added Lung Optimized Treatment (LOT), which offers a powerful, noninvasive approach to lung cancer, and we will continue to add treatments as the technology evolves.

Care for the Whole Patient and Family



Memorial Cancer Institute is committed to holistic, multidisciplinary care. We've invested in a full staff of professionals to provide supportive oncology services. We're on your side with pain and symptom management, psychological and social support — so you can be stronger in your fight.



Memorial Cancer Institute's Supportive Oncology Program is led by a board-certified physician specializing in palliative care and specifically trained in oncology.

Multidisciplinary Team

Memorial Cancer Institute's supportive oncology services department is led by a board-certified physician specializing in palliative care and specifically trained in oncology. You can see the entire team right here in our center, without additional outside referrals.

In addition to physicians and nurses, your care team may include:

- Acupuncturists
- Dietitians
- Massage therapists
- Nurse navigators
- Occupational therapists
- Physical therapists
- Psychologists
- Psychiatrists
- Social workers

Survivorship Clinic

Memorial Cancer Institute's services don't end when your treatment is completed. Our survivorship clinic is staffed by a dedicated team of professionals ready to assist you with any issue that may arise as a result of your cancer journey.

These can include:

- Anxiety
- Depression
- Diet and exercise
- Financial problems
- Pain
- Sexuality
- Sleep
- Work

Our full team of health professionals is on your side in your fight against cancer.



Committed to the Highest Quality

As part of Memorial Healthcare System, Memorial Cancer Institute exemplifies our commitment to the highest-quality patient- and family-centered care by participating in a host of quality and safety initiatives. We consistently receive quality rankings that exceed state and national averages.

Memorial Healthcare System is a national leader in patient satisfaction — exceeding national and Florida averages.

Memorial Cancer Institute is accredited with commendation by the American College of Surgeons Commission on Cancer (CoC). We are one of only 79 programs nationwide to have received the College of Surgeons Commission on Cancer (CoC) Outstanding Achievement Award.

We participate in the Quality Oncology Practice Initiative® (QOPI) Certification Program (QCP) from the American Society of Clinical Oncology (ASCO). This program recognizes medical oncology and hematology/oncology practices that are committed to delivering the highest quality of cancer care.

For you, our patients and your families, our participation in these quality improvement programs demonstrates our commitment to adhering to the highest standards of clinical care, providing advanced, cost-effective, quality cancer care as recognized by the American Society of Clinical Oncology and American College of Surgeons Commission of Cancer Care.

Memorial Healthcare System is a national leader in patient satisfaction — exceeding national and Florida averages. Memorial Cancer Institute also has very high standards to maintain patient satisfaction and gather input in our daily operations. We rank very well in Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) surveys and Press Ganey reviews, which are constantly sent to our patients to gauge your opinions about quality of care and patient satisfaction.

CoC OUTSTANDING ACHIEVEMENT AWARD

The Commission on Cancer's Outstanding Achievement Award was given to Memorial Cancer Institute in 2012, based on qualitative and quantitative surveys. Only five cancer centers in Florida received this recognition.

Memorial
Cancer Institute

MEMORIAL REGIONAL HOSPITAL | MEMORIAL HOSPITAL WEST
MEMORIAL AVENTURA GROUP

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954-265-HEAL (4325)